MANTAROBOT™ TELEME

Robot Application Skype De-activation Instructions

MANTAROBOT TELEME
Skype De-Activation Instructions

Table of Contents

Version	Date	Change Summary
1.0	08/01/2014	Initial Customer Release

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3   Version 1.0

1 De-activating Skype in the Robot Application

To de-activate Skype from the Robot Application in your TeleMe there are two major steps. The first is to "Access MantaroBot TeleMe Main Page" webpage described in Section 1.1 and the second is "De-activating the Software" described in Section 1.2.

1.1 Access MantaroBot TeleMe Main Page

To de-activate Skype in the TeleMe's software, access the MantaroBot Robot application main web page via a web browser. The main webpage provides status and sub menu links. Accessing the TeleMe's web pages can be done one of three ways:

First Method: This method is the easiest and is performed using the web-based controller, the MantaroBot TeleGo Controller (www.mantarobot.com/telego), to dial into the TeleMe. Follow the steps in Section 1.1.1 "**ACCESS MANTAROBOT TELEME MAIN PAGE from TeleGo Controller"** if the following list of requirements are met:

- The current Robot Application version on your TeleMe must be 2.7 or greater
- A user with administrator privileges can only de-activate Skype.
- The computer or device used to dial into the TeleMe must be on the same LAN network as the TeleMe (could be connecting via a VPN connection but will require someone local to the TeleMe to reboot it once the de-activation is complete)
- The TeleMe is already configured and ready to accept calls
- The network that the TeleMe is configured for has external internet access

Second Method: This method is performed using the desktop controller to dial into the TeleMe. Follow the steps in Section 1.1.2 "**ACCESS MANTAROBOT TELEME MAIN PAGE from the Controller Application"** if the following list of requirements are met:

- A user with administrator privilege
- The computer or device used to dial into the TeleMe must be on the same LAN network as the TeleMe (could be connecting via a VPN connection but will require someone local to the TeleMe to reboot it once the update is complete)
- The TeleMe is already configured and ready to accept calls
- The network that the TeleMe is configured for has external internet access

Third Method: This method is performed by having physical access to the TeleMe. This method can also be used if the user can no longer login to the Robot using the first and second method. Follow the steps

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4   Version 1.0

in Section 1.1.3 "**ACCESS MANTAROBOT TELEME MAIN PAGE**" if the following list of requirements are met:

- A user with administrator privileges
- User is local to the robot and has a Wifi Enabled device.

Note: This may be the only method that will work once Skype turns off the Skype-Kit service. This was not known at the time of this writing.

### 1.1.1 ACCESS MANTAROBOT TELEME MAIN PAGE from TeleGo Controller:

1. Using the MantaroBot TeleGo Controller, call the desired TeleMe .

2. Click on the 'Settings' button and click on 'TeleMe Main Page' link.

3. Go to Section 1.2 "De-activating the Skype".

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5   Version 1.0

1.1.2 ACCESS MANTAROBOT TELEME MAIN PAGE from the Controller Application:

1. Using the MantaroBot Controller application, call the desired TeleMe. (The user connecting to the TeleMe must have administrator level access and also be on the same LAN network as the TeleMe).

2. Click on the 'Options' button and select 'Robot Settings'.
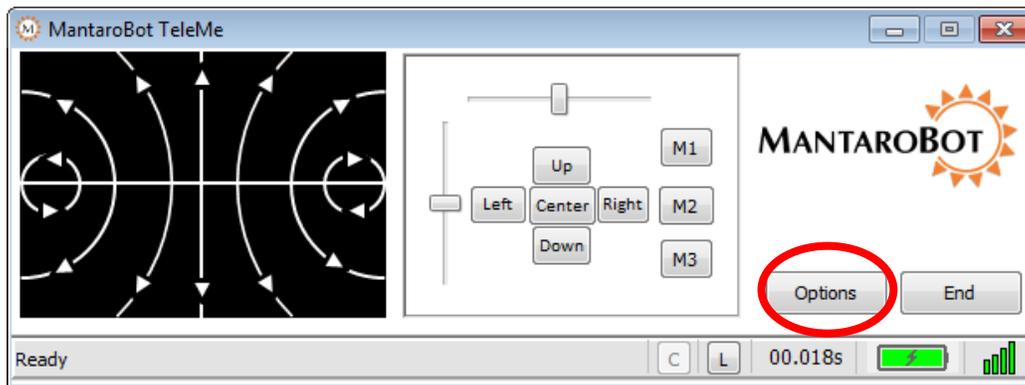
3. The Configuration web pages of the TeleMe can now be accessed by clicking on the "TeleMe Configuration" link. This will launch the web browser on your computer.
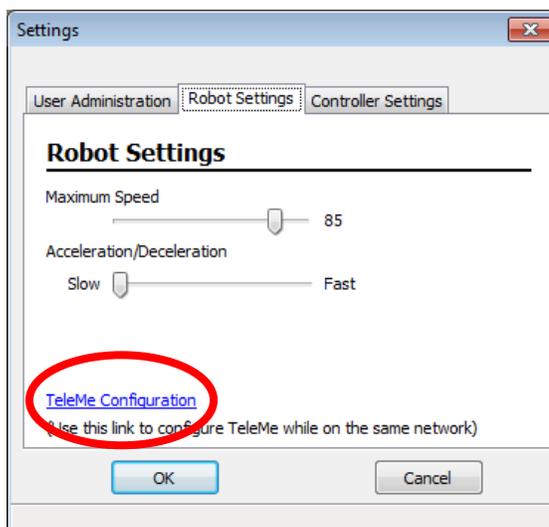
4. Go to Section 1.2 "De-activating the Skype".

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1.1.3 ACCESS MANTAROBOT TELEME MAIN PAGE:

1. Power ON the MantaroBot TeleMe and wait a few minutes for the LED on the head of the TeleMe to be lit solid on (configured for a WiFi network) or blink fast many times followed by a pause (not configured for a WiFi network)

2. Locate the Configuration Mode switch (push-button switch) near the left motorized wheel and press it one time. After a few moments, there should be an audible series of beep-tones indicating the button was pressed. The LED will be solid on until either the TeleMe enters Configuration Mode successfully or fails. If the TeleMe enters Configuration Mode successfully the LED will blink (repeating pattern: two blinks and a pause). If it does not, the LED will blink fast many times followed by a pause (same sequence as when TeleMe is powered and has no WiFi connection). If the TeleMe does not go into Configuration Mode, power off the TeleMe and go back to Step 1.

3. Using a WiFi capable tablet, smartphone, or a computer, browse for available wireless connections in your area. Make sure the computer or device's WiFi is enabled, and then look for the connection named "MantaroBot-TeleMe_<#>". The <#> at the end of the name will be the TeleMe device's serial number. Select this connection. It is open/unsecure and requires no password credentials to connect. This is a wireless access point (network) hosted by the TeleMe itself and will be used only temporarily for configuration.

4. Once the WiFi connection is established, open a web browser on the device used in Step 3 above, type http://192.168.0.1 in the address bar, and hit Enter. The browser will show the MantaroBot TeleMe main page. Note: On this wireless network that is hosted by the TeleMe in Configuration Mode, the above IP address will always be the same.

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7   Version 1.0

5. Go to Section 1.2 "De-activating the Skype".

1.2 De-activating the Skype

After using one of the methods described in the previous section, your web browser window should look like similar to the one below.

1. Click on the "Advanced Setting" link to access the Advanced Setting sub menu.

2. You will be asked to enter your username and password. Remember to enter a username and password that has "Admin Access".

3. In the window that opens, you will see the Skype Settings in the top. The username and password fields should be populated as shown below.

4. Delete both the fields of all characters as shown below and navigate to the bottom of the page to press the Apply Changes button.

Advanced Settings

Robot Control Path Setting

Skype Setting

Skype Account Name
Skype Account Password

5. Once the page refreshes you will see a message on the top of the page saying "Updated TeleMe Setting". At this point you will hear a series of tones from the TeleMe indicating that it's restarting with Skype disables.

6. You can now navigate to the Main Page by pressing the Main Page link at the bottom of the page. In the Main Page you will see that there is a Red Cross on Skype indicating that Skype Transport Path is no longer active. Note that after August 4, 2014 the Red Cross next to Skype on the Main Page will not be indicative of whether the Skype Account Setting credentials are present or not.

7. At this point, restart the Robot by pressing the button on the head and waiting for the LED to stop blinking and turn it back on again. This will save your new configuration in to the firmware.

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11   Version 1.0